

Pangaea Email Alerts



// PANGAEA FEATURE PROFILE SHEET

Pangaea Email Alerts

Take the guess work out of managing your freight!

Pangaea uses a sophisticated yet simple to use system of alerts to notify you of updates to an order. Any update as simple as a local agent posting a comment, will initiate an email alert.

You have full control over when and how email alerts are delivered. There are 30 different types of events that can be set to trigger an email alert.

Here are some of these:

- Order Created
- Order Ready
- Origin Agent Control
- Voyage (or Flight) Projected
- Pre Arrival Alert
- Order Arrived
- Order Modified
- Part Order Created
- Customs Cleared
- Order Delivered

The email will arrive pre formatted so it is easy to read and to understand. If the language is set to Korean, the email will be delivered translated in Korean.

Here is a summary of the key information that is listed in the alert email:

- Email subject line: Order number and the alert event
- Whose action initiated the alter
- A link posted so a response to email alert can be sent
- Summary of the key details pertaining to the order including a link back to the order in Pangaea

When key milestones are missed in the freight process, an email alert is immediately sent out so that you can immediately take action to minimize the consequences.

